

September 16, 2008

Farm & Home Oil
Levittown Parkway
Levittown, PA 19055

Dear Rob and Jay,

Last year, after 37 years of service it was time to replace my oil burner. Being a comparative buyer, I received quotes from five different heating oil distributors. In total I researched seven different systems. I reviewed the literature; I searched the internet for information on each product and computed return on investment analysis. Your company, "Farm and Home", quoted two different systems. The proposal on the System 2000 bragged about a potential 40% savings. Using \$2.579 a gallon as a basis, I "worked the numbers" and concluded the difference in price would be returned in seven years.



Well the first year has passed and your ads claiming a 40% saving appear to be wrong. Attached is my work sheet that clearly displays that in fact my savings were really 46%.

For the two years prior to the purchase of the System 2000 my average gallons per year was 740 gallons. This first year of usage amounted to 400.1 gallons or a 46% savings. If I could just do that with my car!

The installation experience was awesome. It took a few days, soldering joints, installing additional tubing, etc., but the men that did the job were professional and when they were done, there was no sign that a major installation had occurred.

Thank you Jay and Rob for introducing me to this super "green" heater. The "System 2000" proved to be everything you said it would be. It is very quiet, produces an unlimited amount of hot water, burns extremely clean, and has made it possible for me to deal with the rising cost of energy.

Sincerely,

Frank Koziol
Frank Koziol